

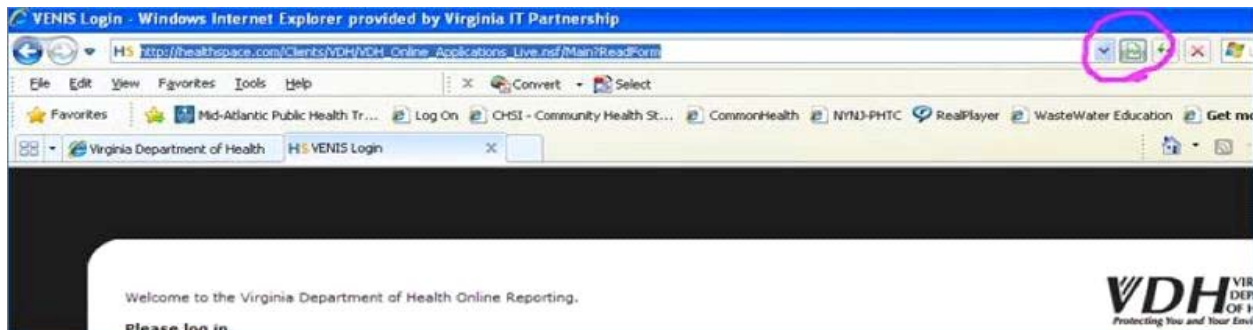


VDH O&M Reporting Website Update

During our recent Licensing Exam Prep Courses, some VOWRA members reported issues using the VDH O&M Reporting Website.

VDH tells us that the O&M Reporting Website is designed to be used with **Internet Explorer** web browser. Mozilla Firefox, Google Chrome and Apple Safari all can cause problems with saving reports or using the payment screen.

Microsoft constantly updates Internet Explorer and most computers are set to automatically update the software. If you are using a Internet Explorer version 9 or 10 and experience problems with the VDH O&M Reporting Website, you probably need to turn on "Compatibility View" by clicking the icon that looks like a broken page to the right of the address bar.



If you have switched to **Internet Explorer** and turned on **Compatibility View** but continue to have issues using the website, please contact jim.bowles@vdh.virginia.gov.

Thanks to Jim for this info!